

NoraCare is a CARF accredited provider.

NoraCare went through a rigorous review process to determine if the programs and services we provide meet defined national and international standards of quality in health and human services.

What does it mean for our clients and partners?



Achieving accreditation means NoraCare is committed to delivering the highest level of safe and effective services, ongoing performance improvement, and the satisfaction of the persons we serve.

Community engagement

NoraCare is an active member of the Northern Indiana Care Community.

Our partners include:

- South Bend Regional Chamber of Commerce
- Aging connections of Michigan Inc.
- Turning Point Senior Care Solutions
- Wema Senior Living LLC
- University Wellness at Andrews University



FAQ'S

It's helpful to think about the issues that are important to you and your family member before you begin this process. You will be able to make an informed choice by reading information about the providers or visiting their websites. Here is a list of our **Frequently Asked Questions**:

1. How do I apply for a waiver?

Contact your local Bureau of Developmental Disability Services office for an application packet for the Family Support Waiver.

Local office information can be found by calling **800-545-7763** or visiting <https://www.in.gov/fssa/files/BDDS.pdf>.

2. Is NoraCare certified, accredited or licensed?

Yes! NoraCare has received CARF (Commission on Accreditation of Rehabilitation Facilities) accreditation after being evaluated against a set of standards designed to promote quality, value, and optimal outcomes in the delivery of rehabilitation services. By receiving this accreditation, NoraCare has demonstrated our commitment to continuous improvement and adherence to best practices in rehabilitation services.

3. How are your care providers vetted and trained?

NoraCare's Direct service providers typically undergo a thorough vetting and training process to ensure they are qualified and capable of effectively fulfilling their roles. This includes background checks, tailored training to suit their specific role, and ongoing education to keep them up to date on best practices and any policy changes.

4. How does NoraCare ensure the safety and well-being of individuals with developmental disabilities?

We develop individualized safety plans for each person based on their unique needs, abilities, and vulnerabilities. Direct support staff are then trained to manage risks, prevent accidents or injuries, and respond effectively to emergencies or crises.

5. Is the provider person-centered and individualized in their approach?

At NoraCare we engage individuals and their support network in the development of individualized service plans that respect the individual's autonomy and promote their right to make choices about their own lives. We empower individuals to build skills, make choices, and participate fully in their community to the greatest extent possible.

6. How can I choose NoraCare as my provider?

Individuals or their authorized representatives have the option to choose their service providers from a list of approved providers or through a self-directed service model where they manage their own services and supports. Contact your case manager for more information.



NoraCare is a Community Integration and Habilitation Waiver (CIH) and Family Support Waiver Provider

Speak to a Care Advisor Today!

mynoracare.com

574.222.5992 | info@noracare.us

1251 N Eddy St., Suite 200, South Bend, IN 46617

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Services Provided



Mission Statement

Our mission at NoraCare is to enhance the quality of life of our clients by providing compassionate, personalized care. Through our highly skilled team, we empower individuals living with health conditions or developmental disabilities in our community to continue living independently with dignity and respect regardless of circumstances.

Vision Statement

Our vision is to be the leading provider of compassionate care services in Indiana, focused on delivering an unmatched quality of care to help improve the lives of our clients and their families. Through a dedication to meeting the needs of our community, we aim to set the standard of excellence in care and positively impact the lives of those we serve.



NoraCare Values

Compassionate Care

Every action we take is infused with empathy, kindness, and a deep commitment to improving the well-being of those we serve, ensuring they feel valued, respected, and supported.

Integrity

We conduct ourselves with honesty, transparency, and ethical responsibility in all our endeavors, fostering trust and credibility within our organization and with our stakeholders.

Community

We actively engage with and contribute to the communities we serve, recognizing our responsibility to promote social good, address local needs, and foster a sense of belonging and unity.

Quality

We are unwavering in our pursuit of excellence, consistently delivering quality services, meeting and exceeding the expectations of our clients and partners through a culture of continuous learning and growth, encouraging curiosity, innovation, and adaptability.

Teamwork and Collaboration

We value the diverse perspectives, talents, and contributions of every team member, fostering a collaborative environment where individuals work together synergistically to achieve common goals and provide opportunities for personal and professional development for all members of our organization.

Participant Assistant Care

NoraCare's Participant Assistance and Care (PAC) services are tailored to support individuals in their daily lives, ensuring their health, safety, and independence.

Family and caregivers training

Our Family and Caregiver Training Services are designed to empower caregivers with the knowledge and skills they need to provide the best possible care.

Residential Habilitation and Support Services

At NoraCare, we provide individually tailored support to adaptive skill development and assist with the acquisition, retention and improvement of skills related to daily living. We support individuals to live successfully in their own home.

Quality

Our Transportation Services are designed to provide safe and reliable transportation from pick-up to drop-off, allowing individuals to access community services, resources, employment opportunities, and more.

NoraCare provides additional services including facility-based support services, day habilitation and community transition services.

COUNTIES SERVED

ST. JOSEPH, ELKHART, LAPORTE, LAKE